

TOTO

PRODUCT WARRANTY & CARE

Plumbing World has taken great care in selecting its Toto products to be part of our bathroomware range. All products have been manufactured from the finest quality materials and workmanship, and when treated with care - they will last for many years.

Plumbing World stands behind all its exclusive products and offers warranties on all Toto bathroomware to give you peace of mind that the product you purchased is of high quality, designed and manufactured for its intended purpose.

Plumbing World warrants that Toto products are free of manufacturing defects or faulty materials for the following set periods, from the date of purchase by the original purchaser.

TOILETS, BASINS & TAPWARE



10 year warranty on Toto toilets, basins and tapware. 5 year warranty on inlet/outlet valves and tapware cartridges.

ACCESSORIES



5 year warranty on accessories.

VANITIES



10 year warranty on vanity tops. 7 year warranty on vanity cabinets, mirror cabinets and storage units.

NEOREST BIDET



2 year warranty on the Neorest Bidet.

Warranty from the date purchased by the original purchaser.
Toto products installed in non-residential premises carry a 1 year warranty

Please retain this warranty with your proof of purchase receipt.

Terms and Conditions

In the unlikely event of a fault occurring with your Toto product, simply contact your nearest Plumbing World branch with your proof of purchase. They will arrange the necessary inspection.

Plumbing World will, at its discretion:

- Repair or replace the defective Toto product or part.
- Pay the cost of repairing the defective product or part.
- Refund the purchase price to the purchaser.
- Make adjustments as required.

The following are not covered by warranty:

- Damage due to accident, improper installation, faulty repairs, alterations or misuse.
- Improper care and use of inappropriate cleaning products.
- If the product is installed, altered or used for any purpose other than the purpose for which it was intended.
- Any costs incurred in removing the defective product and installing any replacement product.

Caring for your Toto products

Vitreous China Toilets and Basins

- Remove water marks, grease and soap marks/scum with a non-abrasive liquid household cleaner.
- Never use abrasive cleaners, solvents or cleaning alcohol.

Tapware and Accessories

- Wipe gently with warm soapy water and a soft cloth.
- Never use abrasive cleaners, solvents or cleaning alcohol.

BRANCHES NATIONWIDE or 0800 800 686
PLUMBINGWORLD.CO.NZ

exclusive to

plumbingworld