

# Product Warranties.

LE·VIVI  
by plumbingworld

Plumbing World has taken great care in selecting its LeVivi products to be part of our bathroomware range. All products have been manufactured from the finest quality materials and workmanship, and when treated with care, they will last for many years.

Plumbing World stands behind all its LeVivi bathroomware products and offers warranties to give you peace of mind that the product you purchased is of high quality, designed and manufactured for its intended purpose. Plumbing World warrants that LeVivi products are free of manufacturing defects or faulty materials for the following set periods, from the date of purchase by the original purchaser.

<b>TAPWARE &amp; ACCESSORIES</b>  <b>10 year</b> warranty* on chrome accessories, wastes, bottle traps and tapware; <b>2 year</b> warranty* on coloured finishes. <b>Lifetime</b> warranty* on stainless steel tapware and accessories; <b>5 year</b> warranty* on PVD coloured stainless steel and ceramic cartridges.				LIFE-TIME WARRANTY	10 YEAR WARRANTY	5 YEAR WARRANTY	2 YEAR WARRANTY
<b>SHOWER ENCLOSURES</b>  <b>10 year</b> warranty* on acrylic walls, tray, doors and returns. <b>2 year</b> warranty* on shower seals and black shower doors. <b>3 years</b> for Nano coating.	10 YEAR WARRANTY	3 YEAR WARRANTY	2 YEAR WARRANTY	<b>VANITIES &amp; FURNITURE</b>  <b>10 year</b> warranty* on vitreous china, polymarble & composite solid surface tops. <b>7 year</b> warranty* on all vanity and furniture cabinets.	10 YEAR WARRANTY	7 YEAR WARRANTY	
<b>TOILETS &amp; BASINS</b>  <b>10 year</b> warranty* on vitreous china toilets, basins & composite solid surface basins. <b>5 year</b> warranty* on plastic toilet cisterns and inlet/outlet valves. <b>2 year</b> warranty* on inlet/outlet valve washers.	10 YEAR WARRANTY	5 YEAR WARRANTY	2 YEAR WARRANTY	<b>BATHS</b>  <b>10 year</b> warranty* on all baths.	10 YEAR WARRANTY		

*\*LeVivi products installed in non-residential premises carry a 1 year warranty*

## Terms and Conditions

In the unlikely event of a fault occurring with your LeVivi product, simply contact your nearest Plumbing World branch with your proof of purchase. They will arrange the necessary inspection.

It is the responsibility of the installer or purchaser to ensure that:

- The product is not damaged prior to installation, and
- the product does not suffer damage during installation.

**Please retain this warranty card with your proof of purchase receipt.**

**Plumbing World will, at its discretion:**

- Repair or replace the defective LeVivi product or part.
- Pay the cost of repairing the defective product or part.
- Refund the purchase price to the purchaser.
- Make adjustments as required.

**The following are not covered by warranty:**

- Damage due to accident, improper installation, faulty repairs, alterations or misuse.
- Improper care and use of inappropriate cleaning products.
- If the product is installed, altered or used for any purpose other than the purpose for which it was intended.
- Any costs incurred in removing the defective product and installing any replacement product.

**Caring for your LeVivi products****Vanities and furniture**

- It is recommended that vanities and bathroom furniture are only cleaned with a soft damp cloth and wiped dry.
- Stubborn spots may be removed with a mild detergent.
- Never use abrasive cleaners, solvents or cleaning alcohol.
- To ensure the long life of the cabinet, water must not be allowed to remain on the cabinet surfaces. Water spillages, leaks or flooding around the cabinet must be sponged off and dried immediately.

**Toilets, Vitreous China & Polymarble Vanity Tops**

- Remove water marks, grease and soap marks/scum with a non-abrasive liquid household cleaner.
- Never use abrasive cleaners, solvents or cleaning alcohol.

**Composite Solid Surface Tops & Basins**

- Clean with warm soapy water and a soft cloth.
- To remove fine scratches, marks or stains, use a green Scotch-Brite™ (or similar) pad, with a mild abrasive cleaner (eg. Jif).

**Acrylic Baths and Showers**

- Care must be taken to ensure no abrasive cleaners, solvent, citrus based cleaners or cleaning alcohol are used to clean acrylic products.
- Please check labels on cleaning products to ensure it is suitable for use on acrylic.
- To maintain Nano-coating performance, rinse glass with fresh water and wipe dry with towel or glass squeegee after each use. Clean weekly with warm, soapy water and microfibre cloth, rinsing with fresh water and drying as before.

**Accessories and Tapware**

- Wipe gently with warm soapy water and a soft cloth.
- Never use abrasive cleaners, solvents or cleaning alcohol.

NB: Acrylic products must not be subjected to water temperatures in excess of 55°C.

**For any assistance, or to make a Warranty Claim,  
please contact your purchasing branch, or email  
cs@plumbingworld.co.nz**

exclusive to

**plumbing**world

Branches Nationwide | **plumbingworld.co.nz**